

March 18, 2020



Membership Payments for March 2020

In accordance with the CDC, as well as Federal and Indiana state guidelines, The Salvation Army Kroc Center is closed through at least March 31, 2020. In addition, we have suspended all classes and programs until further notice in order to help keep our community safe during the COVID-19 pandemic.

We understand that this is a stressful and worrisome time. In order to help ease the financial stress of our Kroc community, we do not want to alter or cause any disruptions to the monthly budgets of our members. That being said, members will see their next payment pro-rated for the unused portion of their March membership. The following modifications are in effect:

- **Auto-Pay Plans:** Your March 20th payment will be reduced by 50% (*this includes memberships that are on scholarship*)
- **Month-to-Month Plans:** If you are not currently on auto-pay, your next payment will be reduced by 50%
- **Annual Plans:** Your next payment date will be extended accordingly

Please note: If our closure continues into April, April payments will be adjusted based off the number of days we remain closed. We will keep you updated if this occurs.

We understand how important our classes and programs are to our members and want to try and provide you with resources while we're closed. Please visit our Facebook pages at www.facebook.com/southbendkroc and www.facebook.com/sbkrocchurch throughout the next weeks for the following:

- Group Fitness Videos from our Instructors
- Tips & Tricks from a Personal Trainer
- Q&A with our Fitness Team
- Live Bible Study Classes
- Live Kroc Community Church at 11am on Sundays

As a ministry of The Salvation Army, we remain dedicated to Doing the Most Good for the health and well-being of our members. Through everything our mission remains unchanged, to be a safe and accessible environment for our community. If you're in need of food during our facility closure, please visit our Family Resource Center (located at the northwest corner of our facility) Mondays and Wednesdays, 10am -12pm, starting March 23. Food boxes will be available via drive-up.

The long-term stability of all the services the Kroc Center offers our community is dependent on your support, so we truly appreciate your patience and understanding during this unprecedented time. We will keep you updated as things progress, and we cannot wait to see your smiling face again!

If you have questions or concerns about your membership, please reach out to Chad Milliman, our Membership Manager, at chad.milliman@usc.salvationarmy.org.

Thank you and God Bless,

Your Salvation Army Kroc Center Family